
PRIVACY POLICY

SINGAPORE MINING CLUB

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Privacy policy

Last updated on 23 June 2022.

This Privacy Policy sets out the manner in which we collect, use, manage and protect the data that is capable of identifying you as an individual whether on its own or in conjunction with other data accessible by us (**Personal Data**) in compliance with the Personal Data Protection Act 2012 of Singapore, as may be amended from time to time (**PDPA**). This privacy policy applies to all users of our website at (<https://singaporeminingclub.com/>) (**Website**).

Please note that capitalised words and expressions shall, unless otherwise specified or the context otherwise requires, have the corresponding meaning assigned to them in the PDPA.

1. Collection of information

1.1 We may provide a range of services to you, including but not limited to, event and seminar organisation, advertising and promotion (**Services**). In order for us to render our Services, it is, however, necessary for us to collect and use certain Personal Data.

1.2 While the specific types of Personal Data you submit through our Website may vary depending on the relevant services, there are certain broad categories of Personal Data which are collected by us and/or our affiliates:

- (a) **Name.**
- (b) **Identity Data**, which includes your country of residence, job title, age, marital status and/or gender.
- (c) **Contact Data**, which includes your email address, fax and/or telephone number.
- (d) **Transaction Data**, which includes your credit card details, your billing address, your mailing address or the mailing address of the intended recipient of your

order, payments and orders to and from you, and other details of products and services that you have supplied to or purchased from us.

- (e) **Usage Data**, which includes information about how you use our Website (including the time you visit our Website, the duration of your visit, the types of products and/or services you are searching for and/or how you are searching for such products and/or services).
- (f) **Marketing and Communications Data**, which includes your interests, feedback, survey responses, preferences in receiving marketing materials from us and your communication preferences, as well as your preferences for particular products or services.
- (g) **Technical Data**, which includes your Internet Protocol (IP) address, the internet device identity or media access control address of your device, information regarding the manufacturer, model or operating system of the device that you use and/or information about the web browser that you use to access our Website.

1.3 ***How we collect your Personal Data***

We collect your Personal Data:

- (a) **Directly from you.** You may give us your Identity, Contact, Profile and Transaction Data when you do any of the following (whether on your own behalf or on behalf of your organisation):
 - (i) use our Website;
 - (ii) apply for an individual or corporate membership with us;
 - (iii) apply for or enquire about our Website or membership information;
 - (iv) participate in a promotion, survey, seminar, event or other marketing campaign organised by us;

- (v) subscribe to our newsletters or alerts;
 - (vi) request marketing materials to be sent to you; or
 - (vii) contact us -- for example, if you get in touch to give us some feedback.
- (b) **From your authorised representatives.** We may also collect your Identity, Contact, Profile and Transaction Data from your authorised representatives. These include persons whom you have authorised and persons who have been validly identified as acting on your behalf pursuant to our security procedures.
- (c) **When you interact with our Website.** As you interact with our Website, we may automatically collect your Technical Data. We may collect such personal data by using website cookies.
- (d) **Third parties or publicly available sources.** We may receive your Personal Data from third parties which are located in various countries. These include:
- (i) Technical Data from analytics providers (such as Google), advertising networks and social media platforms such as (LinkedIn, Twitter and Facebook); and
 - (ii) Contact and Transaction Data from providers of technical, payment and delivery services.

2. Use of information

2.1 We may use your Personal Data for the following purposes:

- (a) To register you as a new member.
- (b) To renew you as an existing member.
- (c) To manage our relationship with you.

- (d) To administer, operate, provide, maintain and protect the club and our Website (including troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data, as well as ensuring that unauthorised users do not access the information on our Website).
- (e) To deliver relevant content and advertisements to you and measure or understand the effectiveness of the advertising we serve you.
- (f) To make suggestions and recommendations to you about products or services that may be of interest to you.
- (g) To send you relevant information about our events, news announcements or promotions.
- (h) To enable you to complete a survey or participate in a promotion, survey, seminar, event or other marketing campaign organised by us.
- (i) To contact you in relation to all of the above.
- (j) Where we have to use your Personal Data for another purpose as required by law or regulation -- for example, to respond to administrative, judicial or law enforcement requests or to comply with applicable laws and regulations.

2.2 ***Promotional offers and marketing***

If you supply us with your Contact Data, you may receive periodic mailings or calls from us with information about new products and services or upcoming events. If you do not wish to receive such mailings or calls, you may “opt out” by unsubscribing to our email alerts or e-mailing us at the address listed below:

info@singaporeminingclub.com

2.3 ***Cookies***

We use cookies to provide visitors with a personalised experience on our Website. Cookies are pieces of information that a website transfers to the memory or hard drive of a visitor's computer for record-keeping purposes. We use cookies to allow access without re-entering the visitor's User ID, to make improvements, and to better tailor our Website to our visitors' needs. We also use this information to verify that visitors meet the criteria required to process their requests.

Most browsers used by visitors have options that allow the visitor to control whether the browser will accept cookies, reject cookies, or notify the visitor each time a cookie is sent. However, if you disable or refuse cookies, please note that some parts of our Website may become inaccessible or not function properly. In addition, you can delete cookies from your browser program at any time.

2.4 ***Change of purpose***

We will only use your Personal Data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose.

If there is any change in the purposes for which we collect your Personal Data, we will inform you of such change by way of email and/or mobile calls. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us at info@singaporeminingclub.com. If we need to use your Personal Data for an unrelated purpose, we will notify you and will explain the legal basis which allows us to do so.

3. Disclosure of information

3.1 We may disclose your Personal Data to our affiliates and third parties in limited circumstances as set out below:

(a) We may share your Personal Data with our suppliers, agents or contractors in connection with services they perform for us or pursuant to agreements with our suppliers.

(b) We may share your Personal Data with third parties to comply with a legal obligation, when we believe in good faith that an applicable law requires it, at the request of government authorities conducting an investigation, to verify or enforce our contractual rights or other applicable policies, to detect and protect against fraud or any technical or security vulnerabilities, to respond to an emergency, or otherwise to protect the rights, property, safety or security of third parties and visitors to our website or the public.

3.2 We do not disclose your Personal Data to unaffiliated third parties for their independent use unless we have obtained your express consent to do so and pursuant to executing confidentiality agreements with such unaffiliated third parties. We also require all third parties to respect the security of your Personal Data and to treat it in accordance with the law.

4. Retention of information

4.1 We only retain your Personal Data for as long as is necessary for us to use your Personal Data as described above. However, please be advised that we may retain some of your Personal Data after you cease to use our services, for instance if the data is necessary to meet our legal obligations, such as retaining the information for tax and accounting purposes.

4.2 In some circumstances we may anonymise your Personal Data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

5. International transfers of information

Where our partners who help us in the administration or operation of our organisation are based in other locations, your Personal Data may be transferred outside of Singapore. When we send your Personal Data outside Singapore, we will make sure that your Personal Data is protected to at least the same standard as that in Singapore.

For example, we will always ensure that there is a proper legal agreement that covers the data transfer.

6. Security

Our management and their teams take commercially reasonable precautions to keep all information obtained from our online visitors secure against unauthorised access (e.g. data breach) and use and we periodically review our security measures. Although there is no way that any Website can absolutely guarantee the security of your Personal Data, we are committed to employing reasonable security measures, regularly reviewing our security practices (security risk assessments / audits), and providing regular awareness training. You are responsible for keeping your login information and passwords confidential. Please be aware that these protection tools do not protect information that is not collected through our Website, such as information provided to us by e-mail.

7. Collection of information from children

7.1 We do not knowingly collect personal data from children under the age of 13. If you are under the age of 13, please do not provide personal data of any kind whatsoever.

7.2 If a child under the age of 13 provides us with personal data, a parent or guardian of that child may have this information deleted from our records by contacting us through info@singaporeminingclub.com.

8. Making changes to your personal data

You can access and edit any of the personal data that you have by contacting us through info@singaporeminingclub.com.

9. Links to other sites

Our Website may contain links to other sites. These sites are not covered by this privacy policy, and we are not responsible for the privacy practices or the content of those other sites.

10. Changes to the privacy policy

We reserve the right to modify this privacy policy and related practices at any time by posting updated text on this page. Please check this page periodically for updates.

11. Contact us

If you have any comments, questions or complaints about our privacy policy, please contact us through info@singaporeminingclub.com.